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Craig Shambaugh Toseph Bloom Anthony Dezonno David Funck

SSUE CLASSIFICATION

Method of optimizing call center resources based upon statistics

PATENT NUMBER

ISSUING CLASSIFICATION CROSS REFERENCE(S) **ORIGINAL** SUBCLASS (ONE SUBCLASS PER BLOCK) CLASS **SUBCLASS** CLASS INTERNATIONAL CLASSIFICATION

TERMINAL		DRAWINGS			CLAIMS ALLOWED		
DISCLAIMER	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.		
The term of this patent				NOTICE OF ALL	OWANCE MAILED		
subsequent to (date) has been disclaimed.	(Assistant	Examiner)	(Date)				
The term of this patent shall not extend beyond the expiration date of U.S Patent. No.				ISS	UE FEE		
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